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PATENT

Case Docket No. TARINFO.016A  
Date: April 4, 2002

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Shaffer et al.  
Appl. No. : 09/678,752  
Filed : October 3, 2000  
For : REAL-TIME PROCESS FOR  
DEFINING, PROCESSING  
AND DELIVERING A HIGHLY  
CUSTOMIZED CONTACT  
LIST OVER A NETWORK  
Examiner : Unknown  
Group Art Unit : 2181

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April 4, 2002

(Date)

Richard E. Campbell, Reg. No. 34,790

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Technology Center 2100

TRANSMITTAL LETTER

United States Patent and Trademark Office  
P.O. Box 2327  
Arlington, VA 22202

ATTENTION: APPLICATION BRANCH

Dear Sir:

Enclosed for filing in the above-identified application are:

- (X) An Information Disclosure Statement.
- (X) A PTO Form 1449 with two (2) references.
- (X) The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment, to Account No. 11-1410.
- (X) Return prepaid postcard.

Richard E. Campbell  
Registration No. 34,790  
Attorney of Record

#5



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CUSTOMIZED CONTACT LIST )  
OVER A NETWORK )  
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INFORMATION DISCLOSURE STATEMENT

United States Patent and Trademark Office  
P.O. Box 2327  
Arlington, VA 22202

Dear Sir:

Enclosed is form PTO-1449 listing two references that are also enclosed. This Information Disclosure Statement is being filed before the receipt of a first Office Action on the merits, and presumably no fee is required in accordance with 37 C.F.R. § 1.97(b)(3). If a first Office Action on the merits was mailed before the mailing date of this Statement, the Commissioner is authorized to charge the fee set forth in 37 C.F.R. § 1.17(p) to Deposit Account No. 11-1410.

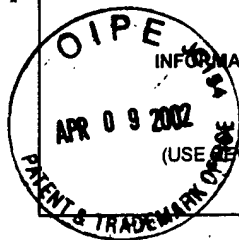
Respectfully submitted,  
KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 4/4/02

By: Richard E. Campbell  
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(USE SEVERAL SHEETS IF NECESSARY)

GROUP  
2181

FILING DATE  
(IF APPROPRIATE)[illegible]

Technology Center 2100

## TRANSLATION

YES	NO
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[illegible]

OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)

"Domino's delivers using new call routing service"; *Network World*, Volume 8, Number 32, dated August 12, 1991, pages 1 and 55.

"Weight Watchers reduces customers' wait for service"; PBX/Key/Centrex, dated July 1995, page 11.


DATE CONSIDERED

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